



STAY ON TRACK WITH ADVISING

Presented By:

Academic Advising

Customized Computerized Tracking System

Academic advising is a continuous process that supports students throughout their entire academic journey. To increase the likelihood that students will graduate on time, the Advising Center created a computerized tracking system to monitor not only Center activity but the individual progress of each student. The computerized system has worked well with CSUCI's student information system. At the beginning of each semester, all newly enrolled students are downloaded into a customized ACCESS Database system. With a few key strokes, students can easily navigate the user friendly check-in process.

The system notifies advisors of student arrivals and immediately following counseling sessions, advisors are able to input their notes regarding individual student progress. Comment history is stored for retrieval by any advisor which fosters consistency in advising.

The computerized comments as well as hard copies placed in student files provide documentation for all advising visits. The system also provides a method to quantify center utilization and allows the administrator of the Center a means to assess data specific to each advisor and center services.



Student Learning Outcomes for Advising on the Horizon

Student satisfaction is well documented. As demonstrated by hundreds of student satisfaction surveys, it is clear that students feel they receive clear and consistent information regarding graduation requirements, but perhaps more impressively, have established meaningful advising relationships. Comments expressed by students such as advisors being knowledgeable, informative and helpful, incredibly kind, caring, friendly, professional, easy to talk to, approachable, all demonstrate a unique team partnership with students and CSUCI advisors. These comments echo sentiments of competence and trust with CI advisors, but more importantly demonstrate an advising relationship where students feel they can succeed!

Advising has developed an assessment instrument to measure advising program effectiveness and student learning outcomes. This instrument also measures satisfaction with both faculty and professional advising. Students will rate how they perceive their engagement with the advising process as well.

- Assessment instrument is scheduled to be administered Spring 2007
- Distribution will be to sophomore and senior students

Academic Advising is Committed to Continuous Assessment and Improvement

Evaluating advising effectiveness has been a high priority for the Advising Center since the advising staff is committed to maintaining high quality advising services. The Advising Center has monitored not only student visitation to the Center, but student satisfaction as well. Advisors regularly assess advising activities including one-on-one advising sessions and workshops. Reports are easily generated through the computerized tracking system. These reports have proved to be invaluable as tools for implementing improvements to advising workshops and services.



- Academic Advising created a customized ACCESS Database Tracking System
- Academic Advising regularly assesses advising activities including one-on-one advising sessions and workshops
- CSUCI students have reported high satisfaction with services and advising sessions
- Reports and data collected have contributed to continuous improvement of the Advising Program
- An assessment that measures advising program effectiveness and student learning outcomes will be distributed to sophomore and senior students spring 2007