

June 13, 2003

Department of Child Support Services
County of Ventura, State of California
Veronica Potter
Child Support Services Specialist
4651 Telephone Rd. #101
Ventura, CA 93003

RE: DCSS File No. 47484

Dear Ms. Potter,

I am sending this in response to your letter dated May 20, 2003.

Let me make my position perfectly clear. I have not contacted Mr. Alvarez's employer. I have contacted my children's grandparents. Unfortunately Mr. Alvarez has not been forthright and honest with you. In an attempt to avoid his responsibilities to his children, Mr. Alvarez has reconstructed his business to say that his father is his "employer". That is a loophole. I have only contacted the home of the senior Mr. Alvarez in the context of grandparents to my children. The true employers to both Mr. Alvarez's are various insurance companies.

I understand you are responding to a contact or complaint made to your office however in the spirit of being considerate and respectful to the women who unfortunately require the services of your office, I would urge you to make a phone call or investigate the complaint before drawing a conclusion and placing a threat upon a mother who is fighting for the basic right her children have to be supported by their father. I quote, "Please do not contact the employer again, or I will review the case for closure due to your failure to cooperate". I do not appreciate this threat of closing the file, "due to your failure to cooperate". If you thoroughly investigate the file you will find that Mr. Alvarez has listed his parents residence as the place of contact for him. You would also have found, contrary to your letter, that your office is not receiving the correct amount each month. Mr. Alvarez paid no support in January 2003 and no support in April 2003. To date he has also paid zero for May and June 2003.

I have been fully cooperative, honest, patient and respectful with respect to my file and with the personnel of the Department Child Support Services and I intend to continue to do so in the future. I would also expect that respect in return.

Please feel free to contact me should you have any questions.

Sincerely,



Aurora William

Cc: C. Stanley Trom
Ventura County Commission for Women
Ventura County Star